



PRODUCT ADVISORY

Product: Think & Do (WinPLC runtime only)

Number: PA-TD-WPLC

Part No.: H2-WPLCx-TD

Date Issued: 5/17/00

Subject: Potential loss of retentive data during power outage

Revision: Original

Products Affected This advisory applies to all of part number H2-WPLC1-TD Rev G, and earlier, and all of part number H2-WPLC2-TD Rev C, and earlier.

Description of Problem A combination of circumstances occurring at the onset of a power outage, can prevent the Think & Do application from saving some data tagged for retention. If you are using one of these modules you are urged to take immediate action to upgrade the Think & Do Runtime image. Instructions for making the upgrade are found below.

DANGER!: Operating a control system with an affected module can cause unpredictable process results. **To minimize the risk of serious personal injury, or equipment damage, do not use an H2-WPLC1-TD or H2-WPLC2-TD until the recommended upgrade is performed.**

Product Upgrade Think & Do is furnishing a free upgrade for the WinPLC Runtime system. The upgrade is available to all **registered users** of the Think & Do Development package. The upgrade can be downloaded from the Think & Do website. If you have not registered your Development package, you will need to do so before you can proceed with the download.

Note: To accomplish the WinPLC upgrade, your Development package must be Version 5.2, or later. If it is not, you will need to upgrade your Development package prior to upgrading your WinPLC.

The designation of the new WinPLC upgrade is Think & Do (Windows CE Platform) Version 5.2.3. You will find this upgrade on the Think & Do website: **www.thinkndo.com**.

At the Think & Do website, click on ThinkerNET Zone / Software Updates / Windows CE Devices, and follow the instructions to download Version 5.2.3.

Be prepared to give the following information:

User Name (which will be the email address used during registration)
Password (which was created at the time of registration)

Your Name
Your Company Name
Phone Number
Email Address

When you start the executable download file, dialog boxes will appear and guide you through the download. At the end of the download a readme file is available to instruct you on completing the upgrade.

IMPORTANT: Save your project before upgrading the CE image. Be prepared to re-load your project when you complete the upgrade.

Technical Assistance If you have questions regarding this Product Advisory, or the proper use of the H2-WLPCx-TD in your application, please contact us at 770-844-4200 for further assistance.

