



PRODUCT ADVISORY

Product: Win PLC	Number: PA-H2-WPLC
Part No.: H2-WPLC1-TD Rev 4G and H2-WPLC2-TD Rev 4C	Date Issued: 5/2/00
Subject: Potential loss of Think & Do retentive memory function	Revision: Original

Products Affected This advisory applies to all H2-WPLC1-TD Rev 4G and H2-WPLC2-TD Rev 4C modules.

Description of Problem A hardware component in the identified modules can cause a running Think & Do project to experience a loss of retentive memory function. Data tagged for retention may be lost during a power outage, causing unpredictable re-start conditions when power is restored.

If you are using one of these modules you are urged to take immediate action to return the module to be upgraded. Please read the upgrade instructions below.

DANGER! Operating a control system with an affected module can cause unpredictable process results. **To minimize the risk of serious personal injury, or equipment damage, do not use an H2-WPLC1-TD Rev 4G or H2-WPLC2-TD Rev 4C.**

Product Repairs or Upgrades The H2-WPLC1-TD Rev 4G and H2-WPLC2-TD Rev 4C modules can be modified to correct the retentive memory function problem. An upgrade/exchange program is available for the affected modules.

You must have a Return Authorization (RA) number to assure proper handling of your module requiring upgrade. Call 800-633-0405 to request an RA.

All returned modules (both H2-WPLC1-TD and H2-WPLC2-TD) will be upgraded to Revision 4H.

IMPORTANT: Save your project before returning your module for upgrade. Be prepared to re-load your project when you receive your upgraded module.

Technical Assistance If you have questions regarding this Product Advisory, or the proper use of the H2-WLPCx-TD in your application, please contact us at 770-844-4200 for further assistance.

