



PRODUCT ADVISORY

Product: Hx-ERM Ethernet Remote Master Module **Number:** PA-HxERM-01

Part No: H2-ERM, H2-ERM-F, H4-ERM, H4-ERM-F **Date Issued:** 8/2/01
Revision: Original

Subject: Compatible Software and Firmware Versions to Support Hx-ERM Ethernet Remote Master Module

Products Affected: H2-EBC, H4-EBC, T1H-EBC, H2-WPLCx-TD, PC-TND-SD

Description of Problem: For the Hx-ERM Ethernet remote master module to function properly, the following EBC firmware, WinPLC Runtime Software and/or Think&Do Studio programming software versions must be installed.

Solution:

H2-EBC & H2-EBC-F: Install F-ROM memory firmware **version 2.1.357 or later and booter firmware version 3.0.92 or later**; download firmware file and firmware upgrade utility from Host Engineering website at www.hosteng.com or contact AutomationDirect Technical Support at the phone number below to receive a Return Authorization for your H2-EBC to be upgraded.

H4-EBC & H4-EBC-F: Install F-ROM memory firmware **version 2.1.264 or later and booter firmware version 3.0.92 or later**; download firmware file and firmware upgrade utility from Host Engineering website at www.hosteng.com or contact AutomationDirect Technical Support at the phone number below to receive a Return Authorization for your H4-EBC to be upgraded.

T1H-EBC: Install F-ROM memory firmware **version 1.0.398 or later and booter firmware version 3.0.92 or later**; download firmware file and firmware upgrade utility from Host Engineering website at www.hosteng.com or contact AutomationDirect Technical Support at the phone number below to receive a Return Authorization for your T1H-EBC to be upgraded.

H2-WPLCx-TD, PC-TND-SD: Install the appropriately noted software (Version 6.2.1) and WinPLC updates as designated for H2-CTRIO support on the Entivity Think&Do website at www.think&do.com

Technical Assistance: If you have questions regarding this Product Advisory, please contact us at 770-844-4200 for further assistance.